

## **PAYMENT AND REFUND POLICY FOR NAIROBI-MOMBASA TRIP 22<sup>nd</sup> to 28<sup>th</sup> DECEMBER 2019**

The Trip to Nairobi-Mombasa is at Ugx 1,600,000 per person traveling alone and Ugx 3,200,000 for a couple travelling together.

The price is inclusive of Transport (bus and Train), Meals, activities and accommodation (1 night in Nairobi, 3 nights in Mombasa).

The first instalment/deposit is a minimum of Ugx 300,000 until 15th September 2019, the rest of the money can be paid in instalments until 1st December 2019.

Deadline for full payment is on 5th December 2019 until 06:00pm.

### **REFUND POLICY**

There shall be 100% refund of Ugx 1,600,000 for any cancellation made before 30th September 2019.

Any cancellation made from 1<sup>st</sup> October 2019 to 31st October 2019 will accrue to 50% refund of Ugx 1,600,000.

Any cancellation made from 1st November to 25th November 2019 will accrue to 30% refund of Ugx 1,600,000.

Any cancellation made from 25th November 2019 to 5th December 2019 will accrue to 5% refund of Ugx 1,600,000.

Any cancellation made from 6th December up to the day of Travel will not accrue to any refund.

**PLEASE NOTE:** The percentage of refund at the time of cancellation is directly subjected to Ugx 1,600,000

Thank you

**HAVY TOURS AND TRAVEL (U) LTD.  
MANAGEMENT**

